

WARRANTY

- ALANCE Main Controller Limited **One-Year Warranty**

- ALANCE Stretching Mat And Other Cuffs Limited **Six-Months Warranty**

The ALANCE Main Controller is warranted by Gaponet Co., Ltd. against manufacturing defects in material and workmanship for a period of one year from the date of purchase from Gaponet Co., Ltd.

In the event of any such defect occurring during the warranty period, Gaponet will, at its option, (a) correct the defect by repair or by replacement of the applicable part or component that fails as a result of such defect free of charge; (b) replace the device with one of the same or (c) provide an alternative solution that works best for your situation.

The ALANCE stretching mat and other cuffs includes the leg cuffs, arm cuff, waist cuff, and pelvis cuff with attached hoses. The ALANCE stretching mat and other cuffs are warranted by Gaponet Co., Ltd. against manufacturing defects in material and workmanship for a period of six months from the date of purchase from Gaponet Co., Ltd. In the event of any such defect occurring during the warranty period, Gaponet will, at its option, (a) correct the defect by repair or by replacement of the applicable part or component that fails as a result of such defect free of charge; (b) replace the device with one of the same or (c) provide an alternative solution that works best for your situation.

The foregoing Warranties do not cover if the device and/or Stretching mat and cuffs (collectively, the "product") are not used in accordance with the User Manual, are otherwise misused or modified in any way, and/or repaired or altered by anyone other than an authorized service representative of ALANCE. These Warranties expressly exclude transportation, shipping or insurance costs, or defects, damages or failure resulting from misuse, abuse, improper or abnormal usage, or neglect.

EXCEPT AS PROVIDED ABOVE, GAPONET MAKES NO EXPRESS WARRANTIES OR ANY IMPLIED WARRANTIES, INCLUDING THOSE OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE OR USE, AND ARE LIMITED IN DURATION AS STATED ABOVE. EXCEPT AS EXPRESSLY STATED ABOVE, GAPONET HAVE NO LIABILITY OR RESPONSIBILITY TO ITS CUSTOMER, OR ANY OTHER PERSON OR ENTITY, WITH RESPECT TO ANY LIABILITY, LOSS OR DAMAGE CAUSED DIRECTLY OR INDIRECTLY BY USE OR PERFORMANCE OF THE PRODUCT OR ARISING OUT OF THE USE, INABILITY TO USE OR ANY BREACH OF THESE WARRANTIES, INCLUDING BUT NOT LIMITED TO ANY DAMAGES RESULTING FROM INCONVENIENCE, LOSS OF TIME, PROPERTY OR INCOME, OR ANY INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND.

In the event of a product defect covered by the foregoing Warranties during the applicable warranty period, please contact us first by emailing us at overseas@gaponet.com. Each case will be handled on an individual basis, but as applicable, we will (a) correct the issue by repair or by replacement of the affected part; (b) replace the product; or (c) provide an alternative solution that works best for your situation.

All replaced parts and products become property of Gaponet Co., Ltd. New or reconditioned parts and products may be used in the performance of Warranty service. Repaired or replaced parts and products are warranted for the remainder of the original warranty period only. You will be charged for repair or replacement of parts and products made after the expiration of the applicable Warranty period.

